

## The Barnet Group's Domestic Abuse Policy: Resident Consultation, February 2025

Thank you for taking time to contribute to this important consultation. Your feedback helps us to shape our policies and strategies. Below, we provide a summary of your feedback and our response to this feedback.

Total resident responses: 3.

### Your feedback in detail

Question number	Question	Your responses	Our comments
2	Do you think the Domestic Abuse Policy is written clearly and in plain language?	<p>"Yes" – 3 respondents                      "No" – 0 respondents</p>	
4	Do you think anything is missing from the Domestic Abuse Policy?	<p>"Yes" – 1 respondent                      "No" – 2 respondents</p> <p>Comment left by 1 respondent:</p> <ul style="list-style-type: none"> <li>- If there are children involved in a family who are suffering from Domestic Abuse, then the school should be made aware of the situation.</li> </ul>	<p>We agree that it can be important to share reports of domestic abuse with school staff - and this happens through 'Operation Encompass', which is a police and education early information safeguarding partnership.</p> <p>Through this initiative, DA incidents that are reported to the Police are shared with the DA survivor's children's school, so that school staff can provide the support required at school - or make a referral to the most appropriate support.</p>
6	Overall, are you happy with the Domestic Abuse Policy	<p>"Yes" – 3 respondents                      "No" – 0 respondents</p>	
7	How do you think the community can assist in implementing this policy?	<p>Comments left by 2 respondents:</p> <ul style="list-style-type: none"> <li>- Signposting information should be easy to find, and the caller must be taken seriously during initial contact.</li> </ul>	<p>We have recently reviewed the information on our website to ensure that it is up to date, and we provide leaflets and other communications to partner organisations to ensure that information on support for survivors is widely available. In addition, our frontline</p>

		<ul style="list-style-type: none"> <li>- A code-word could be an effective way for members of the public to access help from their neighbours.</li> </ul>	<p>staff have just received refresher training to ensure that they know how to support survivors of domestic abuse.</p> <p>This is a valid suggestion; however, it can be very difficult to implement and control within a community setting. There are various nationwide initiatives that are available for survivors to access help via code-word by different business such as Pharmacy, who offer help via the initiative ask for 'ANI', and any Licensed venues where help can be sought by asking for 'ANGELA'.</p>
8	Please add any other comments or feedback to help us improve the policy	<p>Comment left by 1 respondent:</p> <ul style="list-style-type: none"> <li>- The perpetrator programme could be improved if the perpetrator has to continue on the programme until they have full insight into their behaviours and recognise their triggers.</li> </ul>	<p>The Barnet Group has a zero-tolerance approach to domestic abuse, and our Officers work with the police and take legal action against perpetrators to safeguard survivors.</p> <p>In addition, we routinely make referrals to Rise Mutual – a specialist organisation that supports perpetrators to change their behaviour. We encourage perpetrators to stay on the Rise Mutual programme, but ultimately – if they don't want to change their behaviour and don't want to engage with the programme – then the programme will not be effective.</p>